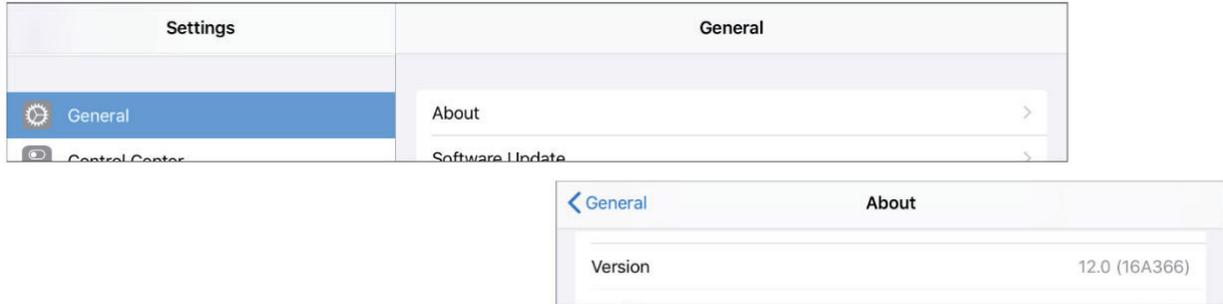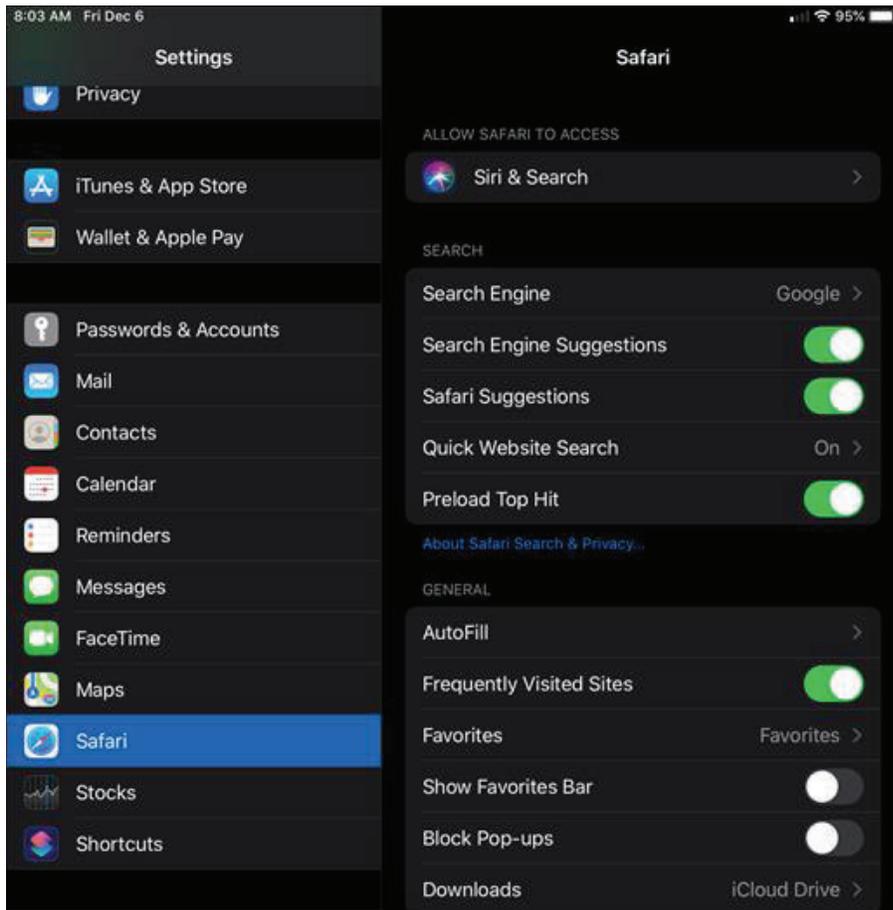## iPad iOS

To locate iOS version, open the **Settings** app. Select **General**, then **About**. Locate **Version**.
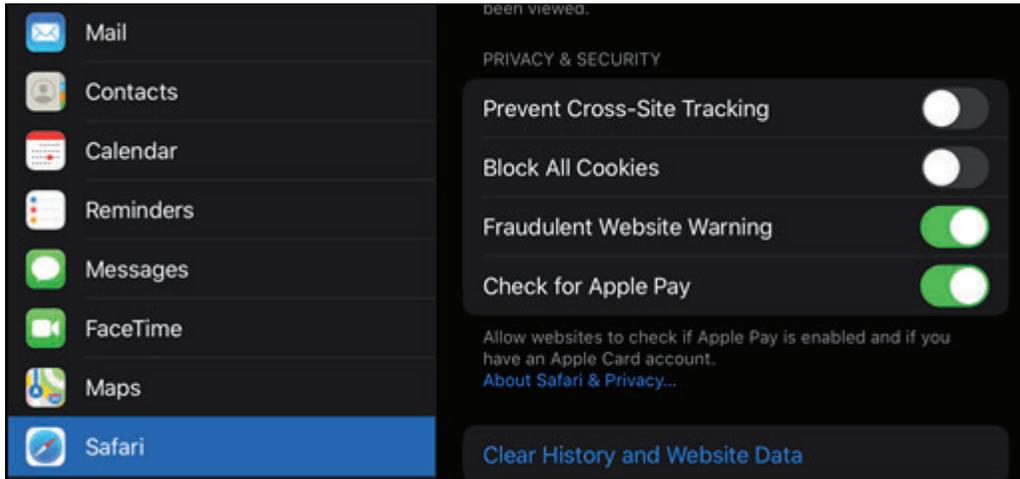

Settings	General
General	About >
Control Center	Software Update >

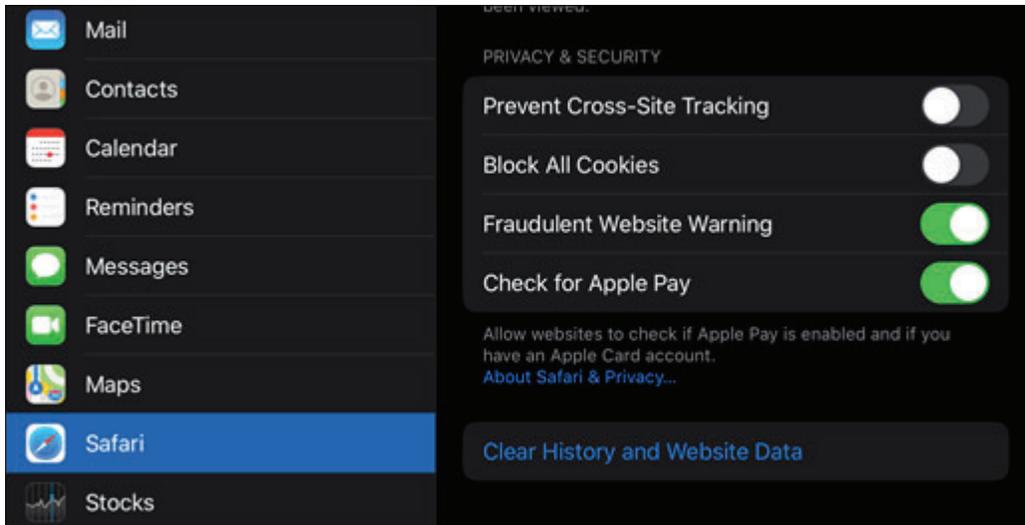| ‹ General	About
Version	12.0 (16A366)

iOS 14 and Above

Open the **Settings** app. Select **Safari**. Under *General*, **Block Pop-Ups** should be turned **off**.
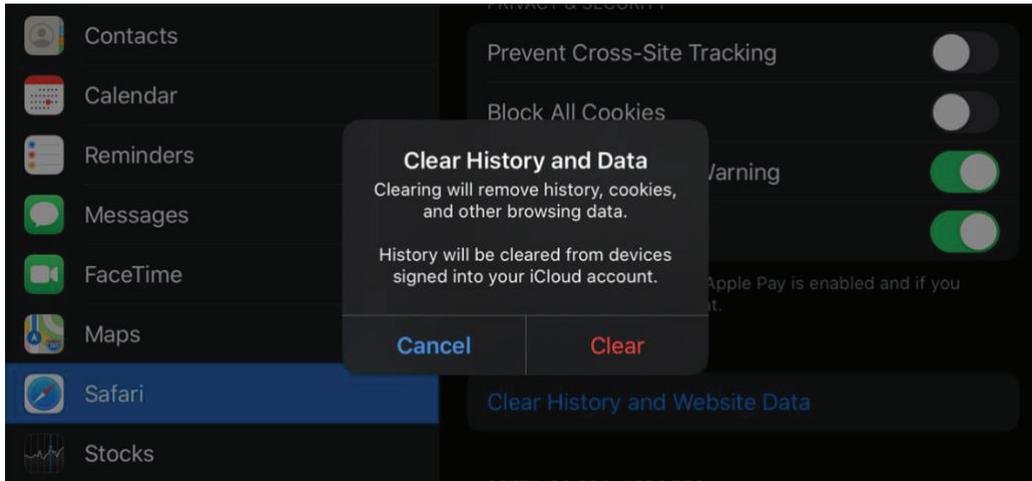
Under *Privacy & Security*, turn off **Prevent Cross-Site Tracking**, and then turn off **Block All Cookies**.

Select **Clear History and Website Data**.

Select **Clear History and Data**.

Logout of open banking sessions and close all open internet windows. Open a new internet window, then manually type the online banking web address to access the site. Once open, login, then navigate to bill pay.