# Android

## Chrome 107 and 108

Before completing the steps, ensure online banking or bill pay is actively open on the web browser.

To locate browser version, with the browser window open, tap the menu icon (three vertical dots). Tap **Settings**, then **About Chrome**.





Next adjust settings. Tap the arrow to the top-left of the screen, then **Site settings**.

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Languages		
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### Tap **Cookies**.





Tap the radio button to the left of Allow cookies.



#### Tap ADD SITE EXCEPTION.



Type www.billpaysite.com for Consumer Bill Pay or www.businessbillpay-e.com for Business Bill Pay. If applicable, select the box next to *All cookies, on this site only* and tap **Add**.

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Ac	ld site		
Block cookies for a specific site.			
Site	URL		
bil	lpaysite.com		
Including third-party cookies on this site			
	Cancel	Add	

#### Tap the site URL under *Blocked*.





#### Tap the radio button to the left of **Allow**.



Tap the arrow to the top-left to change the privacy settings to allow pop-ups. Scroll down, then tap **Pop-ups and redirects**.





Toggle the **Pop-ups and redirects** to allowed.



Tap the arrow to the top-left two times to return to the **Settings** menu.

Scroll down and tap Languages.

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Ensure that English (United States) is the first, or only, language listed.



If English (United Sates) is not listed first, tab the **ellipsis**, then tab **Move to top**.



Bill Pay Browser Settings for Apple and Android Devices Client Reference Guide

Tap the arrow to the top-left of the screen two times to exit the **Settings** menu.

Tap the menu icon again, then **History.** 



To delete your browsing history, tap **Clear browsing data**.





In the *Time range* section, choose **All time.** Then, select **Browsing History**, **Cookies and other site data**, and **Cached images and files**, then tap **Clear data**.

←	Clear browsing data			
	Basic	Advanced		
Time range		All time	•	
C	Browsing history Clears history from all synd	ced devices.		
\$	Cookies and site data Signs you out of most sites. You won't be signed vour of your Google Account.			
	Cached images and file Frees up 305 MB. Some si slowly on your next visit.	e <b>s</b> tes may load more		
Search history and other forms of activity may be saved in your Google Account when you're signed in. You can delete them anytime.				
To sign out of your Google Account on all websites, sign out of Chrome.				
		Clear da	ta	

Restart the browser by closing all open sessions.

If the steps above don't resolve the issue tap the menu icon, then select **Desktop Site** and try again.



