

Browser Settings for Financial Institutions

For security purposes, subscribers should consider using only browsers and operating systems that are still able to receive security updates from the developer or manufacturer.

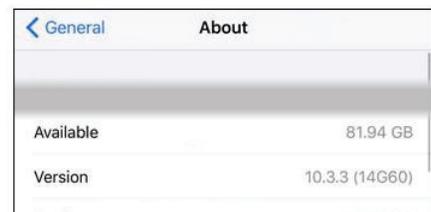
Additional Information

- Subscribers can verify with their financial institution that the browser and version are compatible with online banking.
- Other browsers not on the supported list may still have functionality, but they are not recommended and are only supported in a limited manner.
- NetTeller only supports the current and previous major releases.

Apple

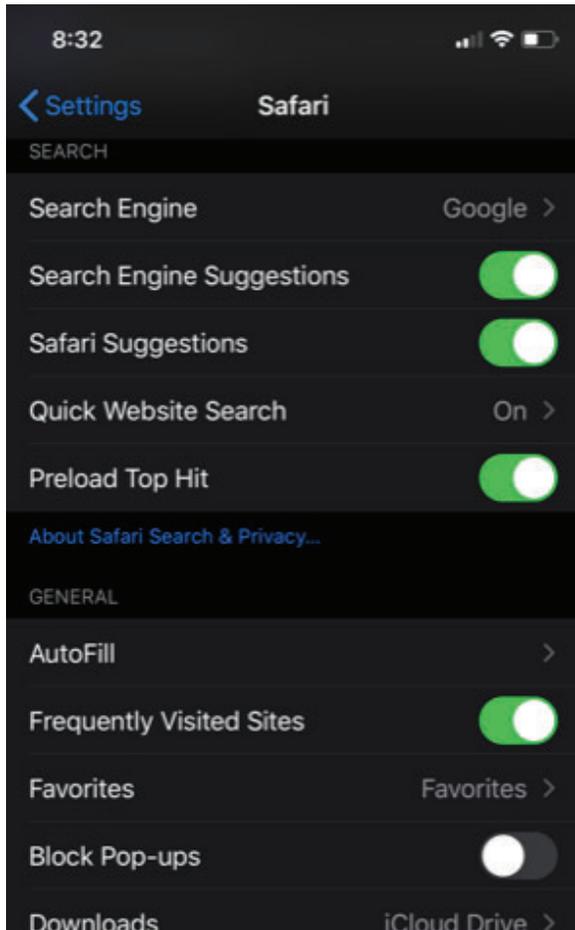
iPhone iOS

To locate iOS version, open the **Settings** app. Select **General**, then **About**. Locate **Version**.

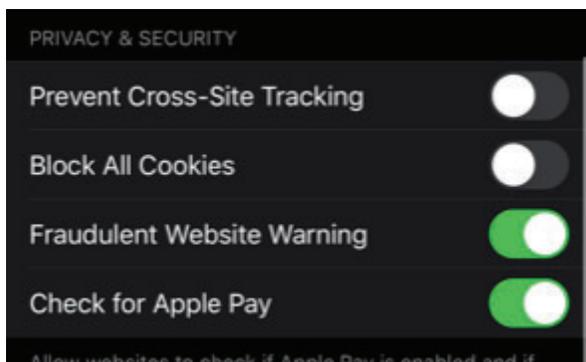


iOS 14 and Above

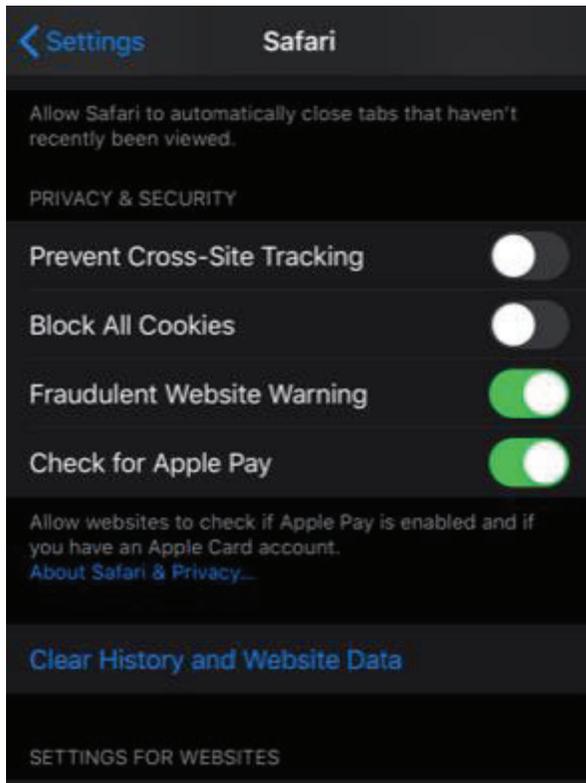
Open the **Settings** app. Select **Safari**. Under *General*, **Block Pop-Ups** should be turned **off**.



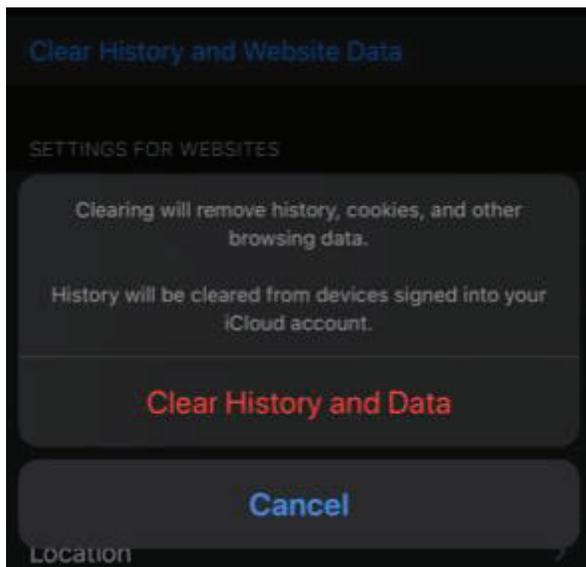
Under *Privacy & Security*, turn off **Prevent Cross-Site Tracking**, and then turn off **Block All Cookies**.



Select **Clear History and Website Data**.



Select **Clear History and Data**.



Logout of open banking sessions and close all open internet windows. Open a new internet window, then manually type the online banking web address to access the site. Once open, login, then navigate to bill pay.