## Firefox 107 and 108

To locate the browser version, with the browser window open, select the menu icon (three vertical lines). Click **Help**, then **About Firefox**.

☆	
Sync and save data	Sign In
New Tab	Ctrl+T
New Window	Ctrl+N
New Private Window	Ctrl+Shift+P
Bookmarks	>
History	>
Downloads	Ctrl+J
Passwords	
Add-ons and Themes	Ctrl+Shift+A
Print	Ctrl+P
Save Page As	Ctrl+S
Find In Page	Ctrl+F
Zoom	- 100% + 🖍
Settings	
More Tools	>
Help	>
Exit	Ctrl+Shift+Q

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With the browser window open, click the menu icon (three vertical lines), then click **Settings**.

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Sync and save data	Sign In
New Tab	Ctrl+T
New Window	Ctrl+N
New Private Window	Ctrl+Shift+P
Bookmarks	>
History	>
Downloads	Ctrl+J
Passwords	
Add-ons and Themes	Ctrl+Shift+A
Print	Ctrl+P
Save Page As	Ctrl+S
Find In Page	Ctrl+F
Zoom	- 100% + 🖍
Settings	
More Tools	>
Help	>
Exit	Ctrl+Shift+Q

## Click **General**, scroll to the *Language* section and click **Choose**.

ති	General	Language Choose the languages used to display menus, messages, and notifications from Firefox.				
<u>ଲ</u> ୦	Home	English (United States)	~	Set Alternatives		
	Search	Choose your preferred language for o	displaying	g pages		Ch <u>o</u> ose
B	Privacy & Security	Check your spelling as you type				
Φ	Sync					



Ensure that *English (United States)* is the first, or only, language listed.

Webpage Language Settings			×
Web pages are sometimes offered in more than one language. Choose language these web pages, in order of preference	s for disp	laying	
English (United States) [en-us]	Mo	ve <u>U</u> p	
English [en]	Move	e <u>D</u> own	
	<u>R</u> er	move	
Select a language to add ~	A	∖dd	
ок	Cancel	<u>H</u> elp	
			۰,

Click **Privacy & Security**, under *Enhanced Tracking Protection*, select **Custom**. Then, clear all check boxes.

<ul> <li>A Home</li> <li>A Home</li> <li>A Home</li> <li>A search</li> <li>A privacy &amp; Security</li> <li>A synce</li> <li>Standard</li> <li>Standard</li> <li>Balanced for protection and performance. Pages will load normally.</li> <li>A standard</li> <li>A standard standard</li></ul>	😥 General	Enhanced Tracking Protection
<ul> <li>Search many of these trackers and other malicious scripts. Learn more</li> <li>Privacy &amp; Security</li> <li>Stangard Balanced for protection and performance. Pages will load normally.</li> <li>Strict          <ul> <li>Striget protection, but may cause some sites or content to break.</li> </ul> </li> <li>Stronger protection, but may cause some sites or content to break.</li> <li>Cookies         <ul> <li>Inacking content</li> <li>Cryptominers</li> <li>Eingerprinters</li> <li>You will need to reload your tabs to apply these              <ul> <li>Reload All Tabs</li> <li>Heads up!</li> <li>This setting may cause some websites to not display content or work correctly. If a site seems broken, you may want to turn off tracking protection for that site to load all content. Learn how</li> </ul> </li> </ul></li></ul>	G Home	Trackers follow you around online to collect information about your browsing habits and interests. Firefox blocks
<ul> <li>Privacy &amp; Security</li> <li>Sync</li> <li>Standard          Salanced for protection and performance. Pages will load normally.         Strict         Stronger protection, but may cause some sites or content to break.         Gustom         Choose which trackers and scripts to block.         Cookies         Tracking content         Cryptominers         Eingerprinters         O You will need to reload your tabs to apply these         Created All Tabs         changes.         A Heads up!         This setting may cause some websites to not display content or work         correctly. If a site seems broken, you may want to turn off tracking         protection for that site to load all content. Learn how</li> </ul>	Q Search	<ul> <li>many of these trackers and other malicious scripts.</li> <li>Learn more</li> </ul>
<ul> <li>Sync</li> <li>Stangard</li> <li>Stangard</li> <li>Balanced for protection and performance. Pages will load normally.</li> <li>Strict</li> <li>Stronger protection, but may cause some sites or content to break.</li> <li>Custom</li> <li>Choose which trackers and scripts to block.</li> <li>Cookies</li> <li>Jracking content</li> <li>Graytominers</li> <li>Eingerprinters</li> <li>You will need to reload your tabs to apply these</li> <li>C Reload All Tabs</li> <li>A Heads up!</li> <li>This setting may cause some websites to not display content or work correctly. If a site seems broken, you may want to turn off tracking protection for that site to load all content. Learn how</li> </ul>	Privacy & Security	
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Stronger protection, but may cause some sites or content to break.		St <u>r</u> ict ~
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Choose which trackers and scripts to block.		O <u>C</u> ustom
□ Cookies       ~         □ Tracking content       ~         □ Tracking content       ~         □ Cryptominers       □         □ Eingerprinters       •         ● You will need to reload your tabs to apply these changes.       •         ▲ Heads up!       This setting may cause some websites to not display content or work correctly. If a site seems broken, you may want to turn off tracking protection for that site to load all content. Learn how         ● Firefox Support		Choose which trackers and scripts to block.
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	<ul> <li>Prirefox Support</li> </ul>	

Select **Clear History**. Choose **Everything** from the drop-down menu. Select **Browsing & Download History**, **Cookies**, and **Cache**, then click **OK**.

Cle	ar All History	×
Time range to clear: Everything	g ~	
All selected items will This action cannot be	be cleared. undone.	
History		
Browsing & Download History	Cookies	
Active <u>L</u> ogins	☑ C <u>a</u> che	
<u>F</u> orm & Search History		
Data		
Site Preferences	Offline Website Data	
	ОК Сапсе	èl

Scroll to the Cookies and Site Data section and click Clear Data.

Cookies and Site Data	
Your stored cookies, site data, and cache are currently using 84.6 MB of	C <u>l</u> ear Data
disk space. Learn more	<u>M</u> anage Data
Delete <u>c</u> ookies and site data when Firefox is closed	Manage Exceptions

## Select Cookies and Site Data and Cached Web Content, then click Clear.

Clear Data	
Clearing all cookies and site data stored by Firefox may sign you out of websi remove offline web content. Clearing cache data will not affect your logins.	ites and
Cookies and <u>Site Data (0 bytes)</u> You may get signed out of websites if cleared	
Cached Web Content (154 KB)	
Will require websites to reload images and data	
Clear	Cancel



## Click Clear Now.



While still in the Cookies and Site Data section, click Manage Exceptions.

Cookies and Site Data	
Your stored cookies, site data, and cache are currently using 84.6 MB of	C <u>l</u> ear Data
disk space. Learn more	<u>M</u> anage Data
Delete <u>c</u> ookies and site data when Firefox is closed	Manage E <u>x</u> ceptions

Under *Address of website,* type www.billpaysite.com for Consumer Bill Pay or www.businessbillpay-e.com for Business Bill Pay and click **Allow**. Click **Save Changes**.

Exceptions - C	ookies and Site Dat	а	
You can specify which websites are always or never	allowed to use cook	ies and site data. Type the	exact address
A <u>d</u> dress of website	,		
billpaysite.com			
	<u>B</u> lock	Allow for <u>S</u> ession	<u>A</u> llow
Website		Status	•
http://businessbillpay-e.com		Allow	
Remove Website Remove All Websites			
		Save Changes	Cancel



While in **Privacy & Security**, scroll to the *Permissions* section and click **Exceptions** for *Block pop-up windows*.

ලි General	Permissions	
Home		Se <u>t</u> tings
Q Search	C) Camera	Settings
A Privacy & Security		Settings
O Sync	E Notifications Learn more	Settings
G. Sync	Pause notifications until Firefox restarts	
	log Autoplay	Settings
	C Virtual Reality	Se <u>t</u> tings
	Block pop-up windows	Exceptions
	✓ Warn you when websites try to install add-ons	Exceptions

Under *Address of website,* type www.billpaysite.com for Consumer Bill Pay or www.businessbillpay-e.com for Business Bill Pay and click **Allow**. Click **Save Changes**.

	Allowed We	bsites - Pop-ups		
You can specify which web want to allow and then cli	osites are allowed to open ck Allow.	pop-up windows. Type	the exact address of the	site you
Address of website				
billpaysite.com				
				<u>A</u> llow
Website			Status	•
https://businessbillpay-e	.com		Allow	
<u>R</u> emove Website	Remove All Websites			
			<u>S</u> ave Changes	Cancel

Restart the browser by closing all open sessions.

If the date or currency format is still incorrect, walk the subscriber through updating their <u>Language and Region Preferences</u>.

