# Microsoft<sup>®</sup> Edge 107 and 108

To locate the browser version, with the browser window open, click the menu icon (three horizontal dots). Then, click **Settings**.

			Guest	8	
	New tab			Ctrl+T	
	New window			Ctrl+N	1
<u> </u>	New InPrivate v	vindow	Ctrl+	Shift+N	1
	Zoom	-	100%	+	2
$\overline{\uparrow}$	Downloads			Ctrl+J	
₽	Apps				>
\$	Extensions				
ß	Print			Ctrl+F	)
Ē	Share				
[þ	Find on page			Ctrl+F	:
A))	Read aloud				
	More tools				>
1	Settings				
?	Help and feedb	ack			>
	Close Microsoft	t Edge			

### Click About Microsoft Edge.



While still in Settings, click Privacy, search, and services. Turn off Tracking prevention.



While still on the **Privacy, search, and services** page, locate the **Clear browsing data** section and click **Choose what to clear**.



© 2022 Jack Henry & Associates, Inc.®

Bill Pay Products December 2022

22

Select **Browsing History**, **Cookies and other site data**, and **Cached images and files.** Click **Clear now**.



### Click Clear.



Under the *Settings* menu, select **Cookies and site permissions**. Then, click **Manage and delete cookies and site data.** 

Set	Settings Cookies and data stored			
Q	Search settings	Save cookies and data on your device in order to facilitate continuous browsing between sites and sessions		
8	Profiles	Manage and delete cookies and site data	>	
ĉ	Privacy, search, and services			
3	Appearance			
$\bigcirc$	On startup	Site permissions		
	New tab page	All sites	>	
Ŕ	Share, copy, and paste	View permissions for sites you've visited		
G.	Cookies and site permissions			
G	Default browser	Recent activity The latest changes made to site nermissions		
$\downarrow$	Downloads			
양	Family safety	https://www.thehollywoodgossip.com/	>	
At	Languages			
0	Printers	All permissions		
	System	Permissions that are applied across all sites		
C	Reset settings	O Location	>	
	Phone and other devices	Ask first		
S	About Microsoft Edge	Camera Ask first	>	

Turn on Allow sites to save and read cookie data (recommended). Turn off Block thirdparty cookies.



Settings		←	Cookies and data stored / Cookies and site data	
Q Se	earch settings	[	Allow sites to save and read cookie data (recommended)	
Pro	ofiles ivacy, search, and services	L	Block third-party cookies When on, sites can't use cookies that track you across the web. Features on some sites may break.	•
() Or	n startup		Preload pages for faster browsing and searching Uses cookies to remember your preferences, even if you don't visit those pages	
🗄 Ne	ew tab page		See all cookies and site data	>
៤ Sh	nare, copy, and paste			
🕞 Co	ookies and site permissions		Block	Add
Co De	efault browser		You've prevented the following sites from saving and reading cookies on your device.	
<u>↓</u> Do	ownloads		No sites added	
양 Fai	mily safety			
A <sup>가</sup> La	inguages		Allow	Add
© Pri	inters		The following sites can save cookes on your device. To prevent these cookes from being cleared on exit, go to clear browsing data on close.	
💷 Sy:	stem		No sites added	
🖯 Re	eset settings			
. Ph	none and other devices		Clear on exit To clear all cookies and site data when you close Microsoft Edge, go to Clear browsing data on close.	Add
S Ab	bout Microsoft Edge		No sites added	
			Cookies and site data you've temporarily allowed You've allowed the requesting sites to store cookies and site data while visiting the following sites. Learn more No sites added	

In the *Allow* section, click **Add** and type billpaysite.com for Consumer Bill Pay or businessbillpay-e.com for Business Bill Pay and click **Add**.

Allow The following sites can save cookies on	your device. To prevent these	okies from being	cleared on exit, go to	Clear browsing data on clo	se. Add
No sites added					
Add a site		×			
Site billpaysite.com		]			
Add	Cancel				

jh

While still on the **Cookies and site permissions** page, click **See all cookies and site data** and then click **Remove All**.

Set	tings	Cookies and data stored / Cookies and site data			
0 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Search settings Profiles Privacy, search, and services Appearance On startup New tab page Share, copy, and paste	Allow sites to save and read cookie data (recommended)         Block third-party cookies         When on, sites can't use cookies that track you across the web. Features on some sites may break.         See all cookies and site data         Block         You've prevented the following sites from saving and reading cookies on your device.			
	Cookies and site permissions	No sites added			
÷	Cookies and site da	ta / All cookies and site data     Q Search cookies       Remove all     Remove third-party cookies			
	Cookies and data stored f	for sites you have browsed Sort by: Name ~ Filter by: All ~			

Under the Settings menu, select Cookies and site permissions. Then, click Pop-ups and redirects.

All si	ites	
View	permissions for sites you've visited	
Rece	ent activity	
The la	atest changes made to site permissions	
All p	permissions	
Permi	issions that are applied across all sites	
$\odot$	Location	
	Show all	
Ø	Pop-ups and redirects	
	Allowed	
	Ads	
	Blocked	
(5)	Background sync	
0		



Turn off Block (recommended).

Site permissions / Pop-ups and redirects	
Block (recommended)	
Block	Add
No sites added	
Allow	Add
billpaysite.com	

### **Consumer and Business users:**

In the *Allow* section, click **Add**, type billpaysite.com for Consumer Bill Pay or businessbillpay-e.com for Business Bill Pay and click **Add**.

## iPay Portal users:

In the Allow section, click Add, type jhaipayportal.com and click Add.

Allow No sites added		Add
Add a site	×	
Site billpaysite.com		
Add	Cancel	

Under the Settings menu, select Languages.



Under Language ensure that English (United States) is the first, or only, language listed.

Language Order languages based on your preference	Add languages
English (United States)	
English Microsoft Edge is displayed in this language	

Restart the browser by closing all open sessions.



## Firefox 107 and 108

To locate the browser version, with the browser window open, select the menu icon (three horizontal lines). Click **Help**, then **About Firefox**.



ih



With the browser window open, click the **menu** icon, then click **Settings**.

\$	
Sync and save data	Sign In
New Tab	Ctrl+T
New Window	Ctrl+N
New Private Window	Ctrl+Shift+P
Bookmarks	>
History	>
Downloads	Ctrl+J
Passwords	
Add-ons and Themes	Ctrl+Shift+A
Print	Ctrl+P
Save Page As	Ctrl+S
Find In Page	Ctrl+F
Zoom	- 100% + 🖍
Settings	
More Tools	>
Help	>
Exit	Ctrl+Shift+Q

## Click General, scroll to the Language section and click Choose.

<b>ලි</b> General	Language					
	Choose the languages used to display menus, messages, and notifications from Firefox.					
L Home	English (United States) × Set A	A <u>l</u> ternatives				
Q Search	Choose your preferred language for displaying pages Choose					
Privacy & Security	Check your spelling as you type					
🗘 Sync						

jh

Ensure that English (United States) is the first, or only, language listed. Click **OK**.

Webpage Language Settings			×
Web pages are sometimes offered in more than one language. Choose these web pages, in order of preference	language	s for displayin	Ig
English (United States) [en-us]		Move <u>U</u>	р
English [en]		Move Do	wn
		<u>R</u> emov	e
Select a language to add	~	<u>A</u> dd	
0	к	Cancel <u>H</u>	<u>t</u> elp

Click **Privacy & Security**, under *Enhanced Tracking Protection*, select **Custom**. Then, clear all check boxes.

😥 General	Enhanced Tracking Protection
Home	Trackers follow you around online to collect information about your browsing habits and interests. Firefox blocks many of these trackers and other malicious scripts. Learn more
A Privacy & Security	
Sync	Stan <u>d</u> ard ~ Balanced for protection and performance. Pages will load normally.
	Strict ~ Stronger protection, but may cause some sites or content to break.
	O <u>C</u> ustom
	Choose which trackers and scripts to block.
	Cookies Y
	Iracking content
	Cryptominers
	<u> </u>
	③ You will need to reload your tabs to apply these changes.
ඩ Extensions & Themes	▲ Heads up! This setting may cause some websites to not display content or work correctly. If a site seems broken, you may want to turn off tracking protection for that site to load all content. Learn how
⑦ Firefox Support	

© 2022 Jack Henry & Associates, Inc.®

Bill Pay Products December 2022 Scroll down to the *History* section. Click the **Clear History** button.

History			
Firefox <u>w</u> ill	Remember history	~	
Firefox will remember your browsing, download, form, and search history.		Clear Hi <u>s</u> tory	

Choose **Everything** from the drop-down menu. Select **Browsing & Download History**, **Cookies**, and **Cache**, then click **OK**.

	Clear All History	×	
<u>T</u> ime range to clear:	Everything	~	
All selected This action	All selected items will be cleared. This action cannot be undone.		
History			
🗹 <u>B</u> rowsing & Downloa	d History 🔽 <u>C</u> ookies		
Active <u>L</u> ogins	C <u>a</u> che		
<u>F</u> orm & Search Histo	ſŷ		
Data			
Site Preferences	Offline Website Data		
	ок	Cancel	

Scroll to the Cookies and Site Data section and click Clear Data.

Cookies and Site Data			
Your stored cookies, site data, and cache are currently using 84.6 MB of	C <u>l</u> ear Data		
disk space. Learn more	<u>M</u> anage Data		
Delete <u>c</u> ookies and site data when Firefox is closed	Manage Exceptions		



### Select Cookies and Site Data and Cached Web Content, then click Clear.

Clear Data	$\times$
Clearing all cookies and site data stored by Firefox may sign you out of websites and remove offline web content. Clearing cache data will not affect your logins.	
Cookies and Site Data (0 bytes)	
You may get signed out of websites if cleared	
Cached Web Content (154 KB)	
Will require websites to reload images and data	
C <u>l</u> ear Cancel	

#### Click Clear Now.



#### While still in the Cookies and Site Data section, click Manage Exceptions.

Cookies and Site Data		
Your stored cookies, site data, and cache are currently using 84.6 MB of	C <u>l</u> ear Data	
disk space. Learn more	<u>M</u> anage Data	
Delete <u>c</u> ookies and site data when Firefox is closed	Manage E <u>x</u> ceptions	



Under *Address of website,* type www.billpaysite.com for Consumer Bill Pay or www.businessbillpay-e.com for Business Bill Pay and click **Allow**. Click **Save Changes**.

Exceptions - Cookies and Site Data			
You can specify which websites are always or never allow of the site you want to manage and then click Block, Allo A <u>d</u> dress of website	ved to use cook w for Session, c	ies and site data. Type the or Allow.	exact address
billpaysite.com			
	<u>B</u> lock	Allow for Session	<u>A</u> llow
Website		Status	•
http://businessbillpay-e.com		Allow	
Remove Website Remove All Websites			
		<u>S</u> ave Changes	Cancel

While in **Privacy & Security**, scroll to the *Permissions* section and click **Exceptions** for *Block pop-up windows*.

හි General	Permissions	
Home	O Location	Se <u>t</u> tings
Q Search	C3 Camera	Settings
A Privacy & Security	₽ Microphone	Se <u>t</u> tings
() Sync	Notifications Learn more	Se <u>t</u> tings
G Sync	Pause notifications until Firefox restarts	
	lo Autoplay	Se <u>t</u> tings
	C Virtual Reality	Settings
	_	
	✓ Block pop-up windows	Exceptions
	✓ Warn you when websites try to install add-ons	Exceptions

Under *Address of website,* type www.billpaysite.com for Consumer Bill Pay or www.businessbillpay-e.com for Business Bill Pay and click **Allow**. Click **Save Changes**.

Allowed Websites - Pop	p-ups
You can specify which websites are allowed to open pop-up win want to allow and then click Allow. Address of website	dows. Type the exact address of the site you
billpaysite.com	
	Allow
Website	Status
https://businessbillpay-e.com	Allow
Remove Website Remove All Websites	
	Save Changes Cancel

Restart the browser by closing all open sessions.