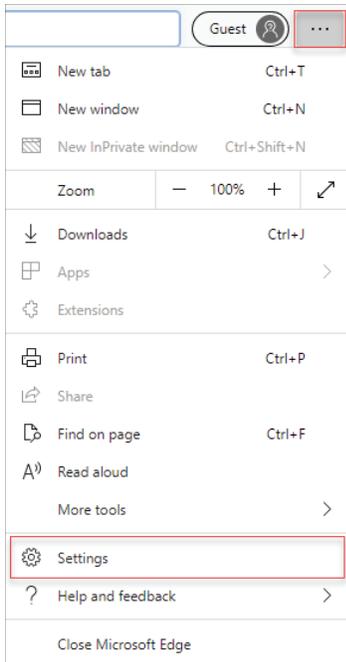
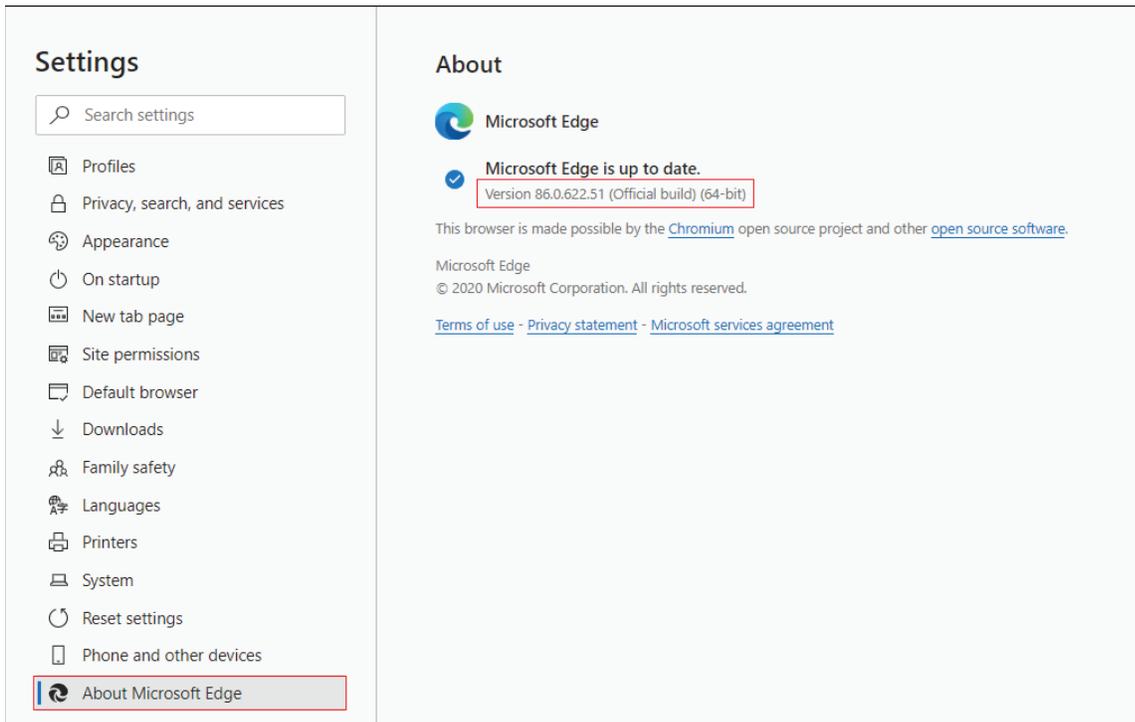


## Microsoft® Edge 107 and 108

To locate the browser version, with the browser window open, click the menu icon (three horizontal dots). Then, click **Settings**.



Click *About Microsoft Edge*.



While still in **Settings**, click **Privacy, search, and services**. Turn off **Tracking prevention**.

**Settings**

Search settings

- Profiles
- Privacy, search, and services**
- Appearance
- On startup
- New tab page
- Site permissions
- Default browser
- Downloads
- Family safety
- Languages
- Printers
- System
- Reset settings
- Phone and other devices
- About Microsoft Edge

**Hi Sharon, we value your privacy.**  
We will always protect and respect your privacy, while giving you the transparency and control you deserve. [Learn about our privacy efforts](#)

**Tracking prevention** ⓘ

Websites use trackers to collect info about your browsing. Websites may use this info to improve sites and show you content like personalized ads. Some trackers collect and send your info to sites you haven't visited.

**Tracking prevention**

- Basic**
  - Allows most trackers across all sites
  - Content and ads will likely be personalized
  - Sites will work as expected
  - Blocks known harmful trackers
- Balanced** (Recommended)
  - Blocks trackers from sites you haven't visited
  - Content and ads will likely be less personalized
  - Sites will work as expected
  - Blocks known harmful trackers
- Strict**
  - Blocks a majority of trackers from all sites
  - Content and ads will likely have minimal personalization
  - Parts of sites might not work
  - Blocks known harmful trackers

**Blocked trackers** >  
View the sites that we've blocked from tracking you

**Exceptions** >  
Allow all trackers on sites you choose

Always use "Strict" tracking prevention when browsing InPrivate

While still on the **Privacy, search, and services** page, locate the **Clear browsing data** section and click **Choose what to clear**.

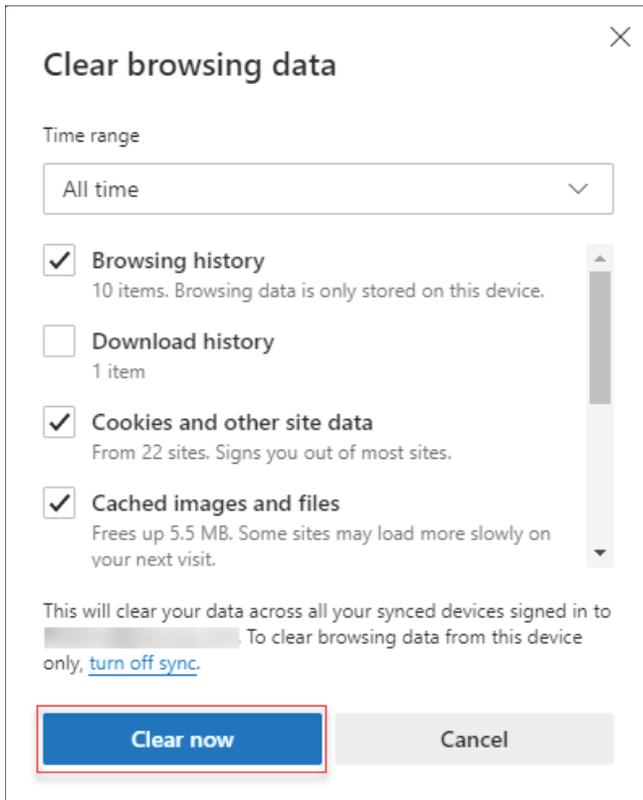
**Clear browsing data**

This includes history, passwords, cookies, and more. Only data from this profile will be deleted. [Manage your data](#)

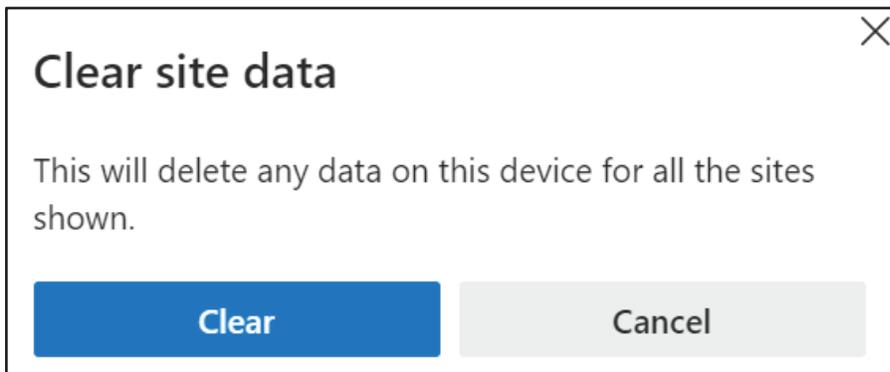
Clear browsing data now **Choose what to clear**

Choose what to clear every time you close the browser >

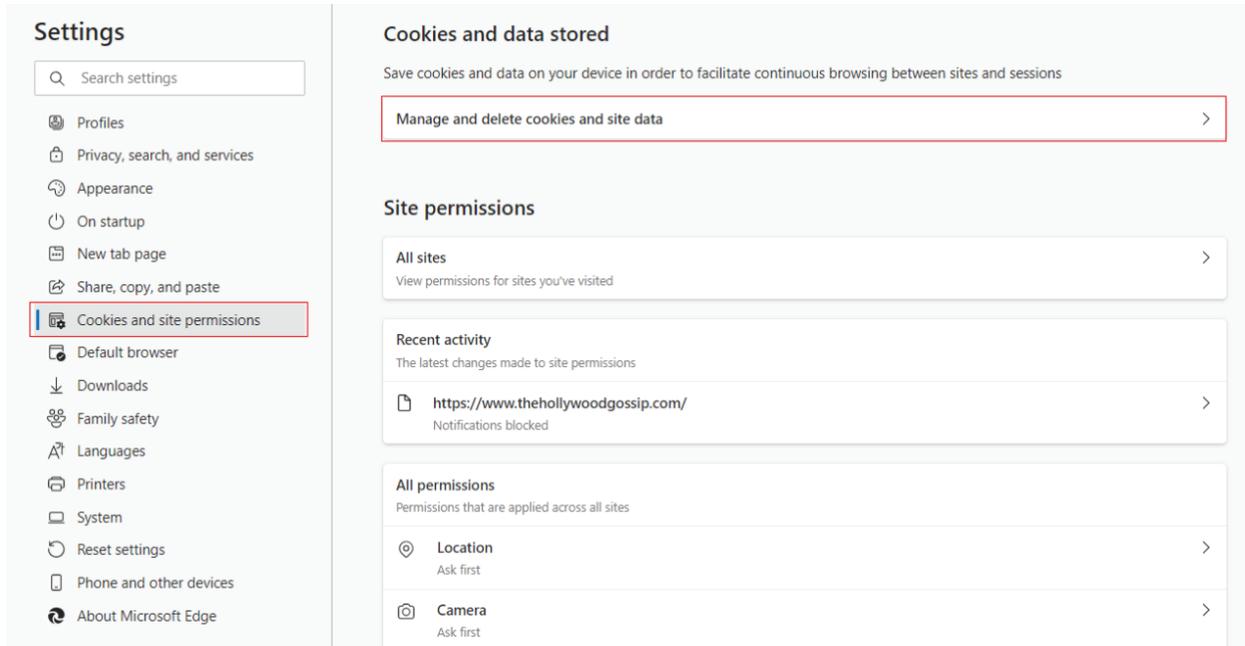
Select **Browsing History**, **Cookies and other site data**, and **Cached images and files**. Click **Clear now**.



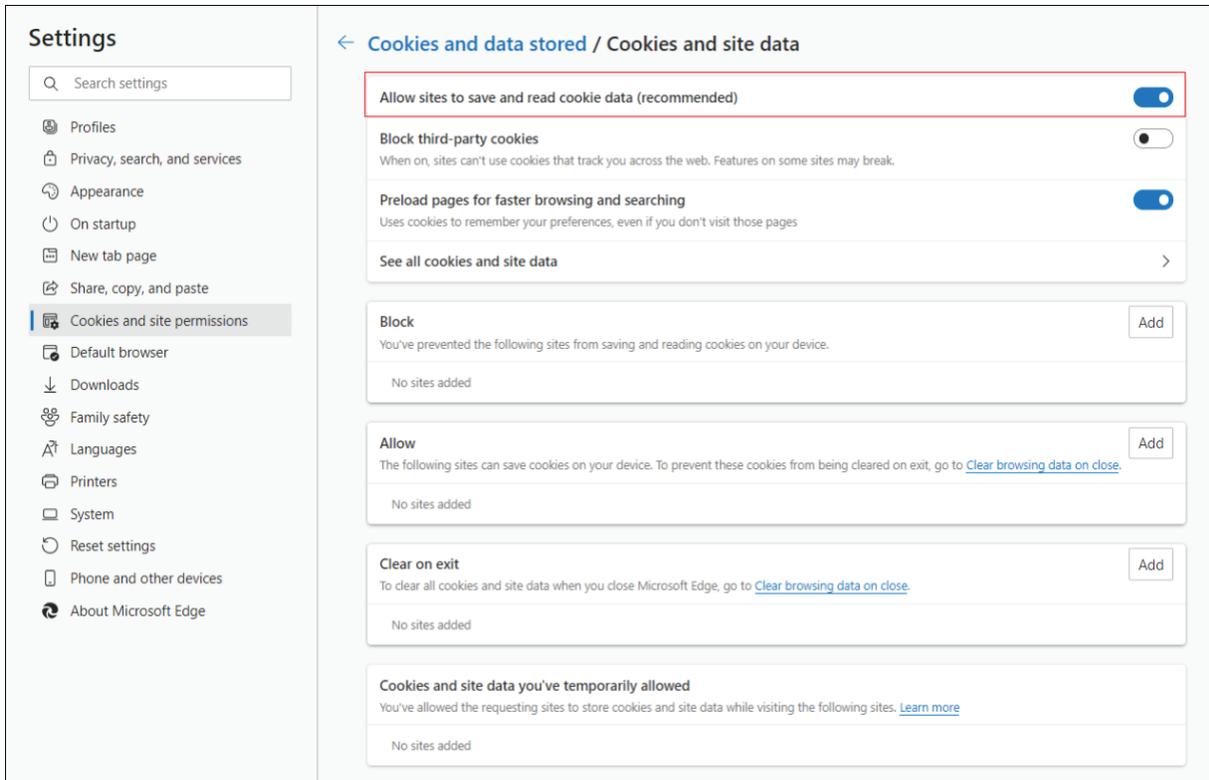
Click **Clear**.



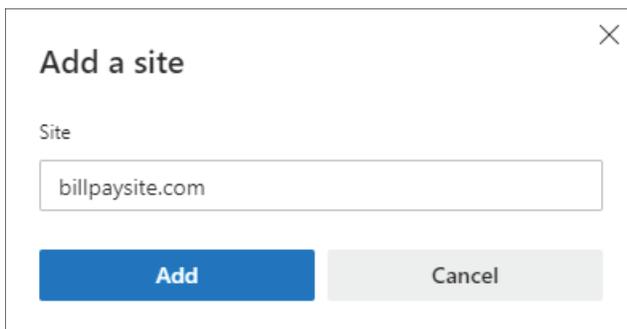
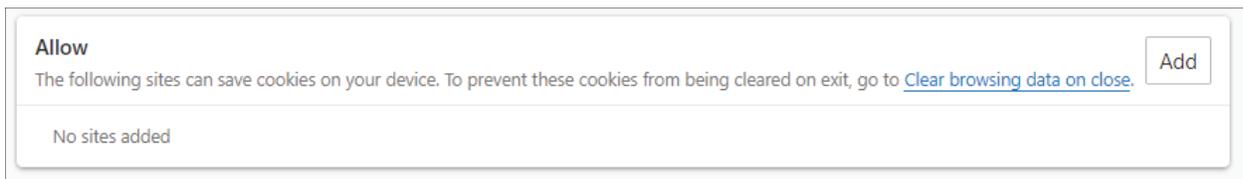
Under the *Settings* menu, select **Cookies and site permissions**. Then, click **Manage and delete cookies and site data**.



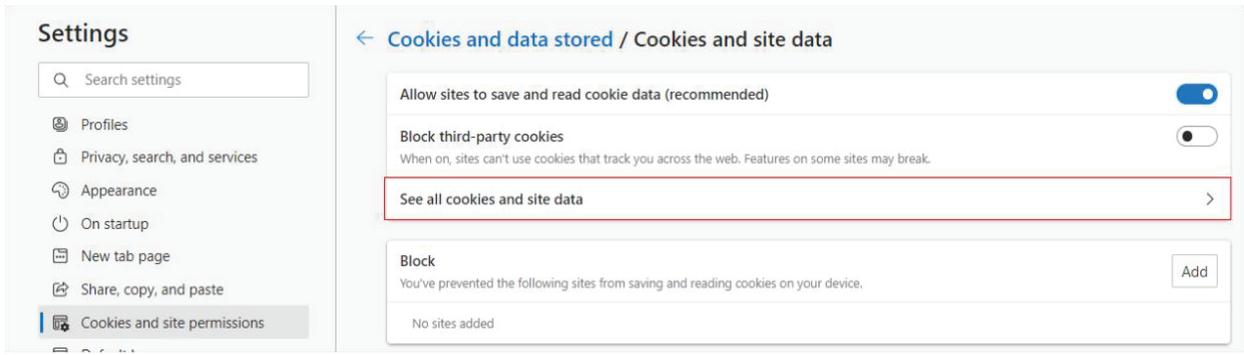
Turn on **Allow sites to save and read cookie data (recommended)**. Turn off **Block third-party cookies**.



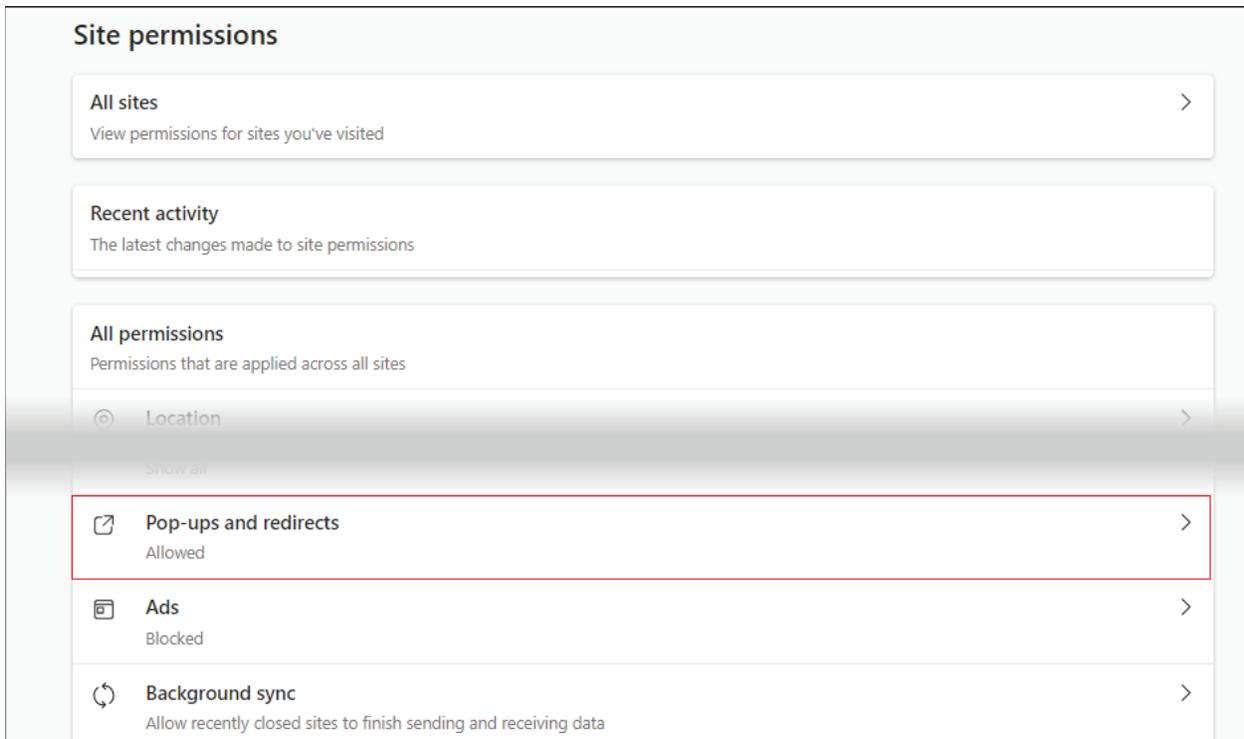
In the *Allow* section, click **Add** and type billpaysite.com for Consumer Bill Pay or businessbillpay-e.com for Business Bill Pay and click **Add**.



While still on the **Cookies and site permissions** page, click **See all cookies and site data** and then click **Remove All**.



Under the **Settings** menu, select **Cookies and site permissions**. Then, click **Pop-ups and redirects**.



Turn off **Block (recommended)**.

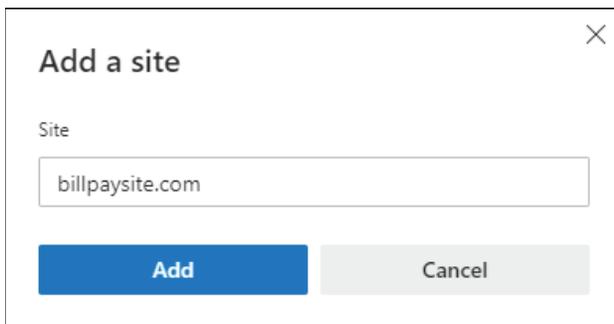


**Consumer and Business users:**

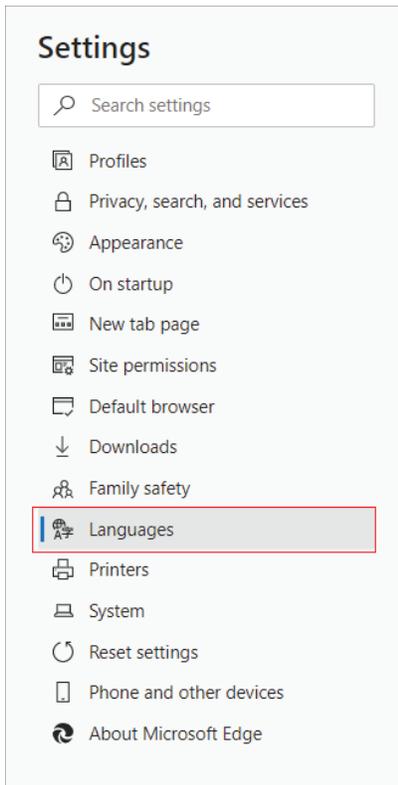
In the *Allow* section, click **Add**, type billpaysite.com for Consumer Bill Pay or businessbillpay-e.com for Business Bill Pay and click **Add**.

**iPay Portal users:**

In the *Allow* section, click **Add**, type jhaipayportal.com and click **Add**.



Under the **Settings** menu, select **Languages**.



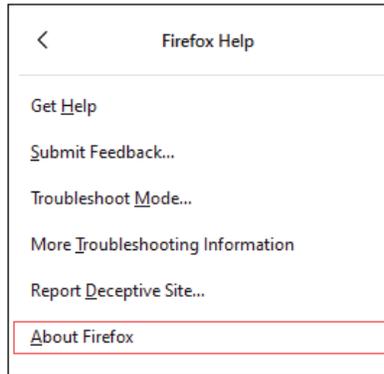
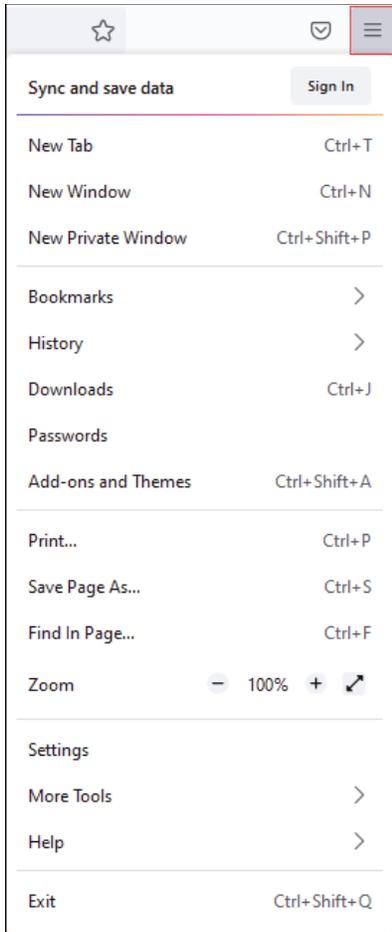
Under **Language** ensure that *English (United States)* is the first, or only, language listed.



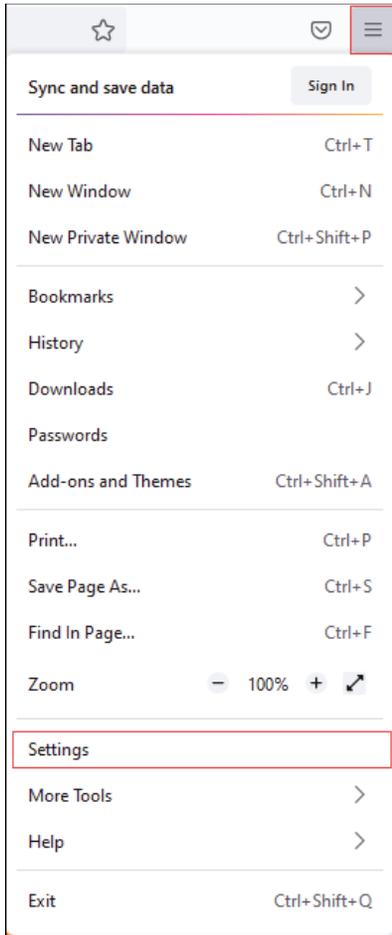
Restart the browser by closing all open sessions.

## Firefox 107 and 108

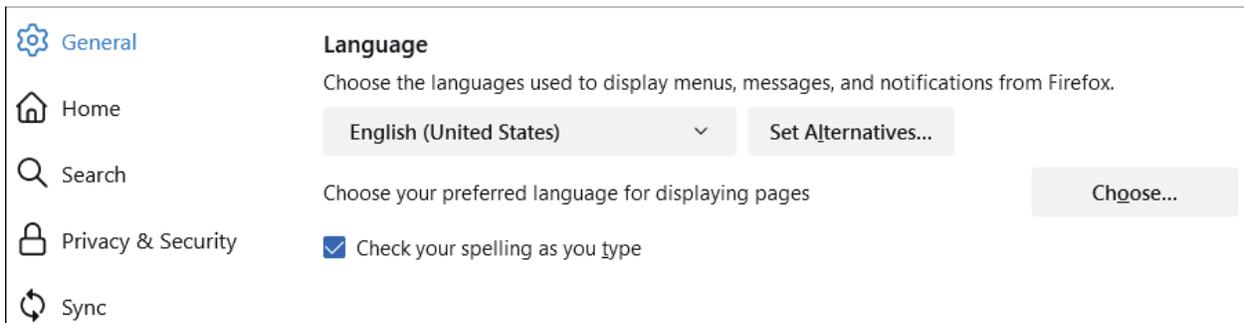
To locate the browser version, with the browser window open, select the menu icon (three horizontal lines). Click **Help**, then **About Firefox**.



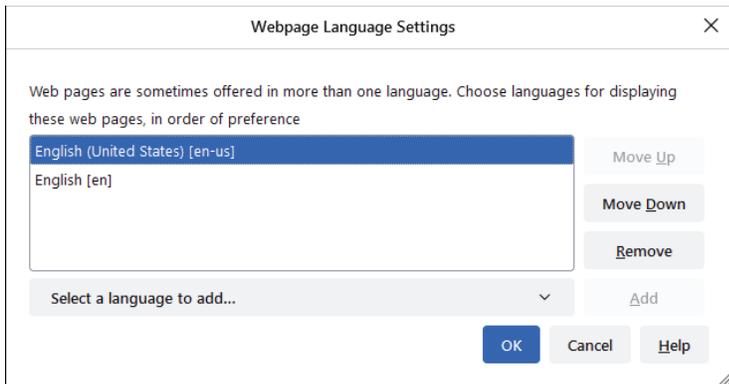
With the browser window open, click the **menu** icon, then click **Settings**.



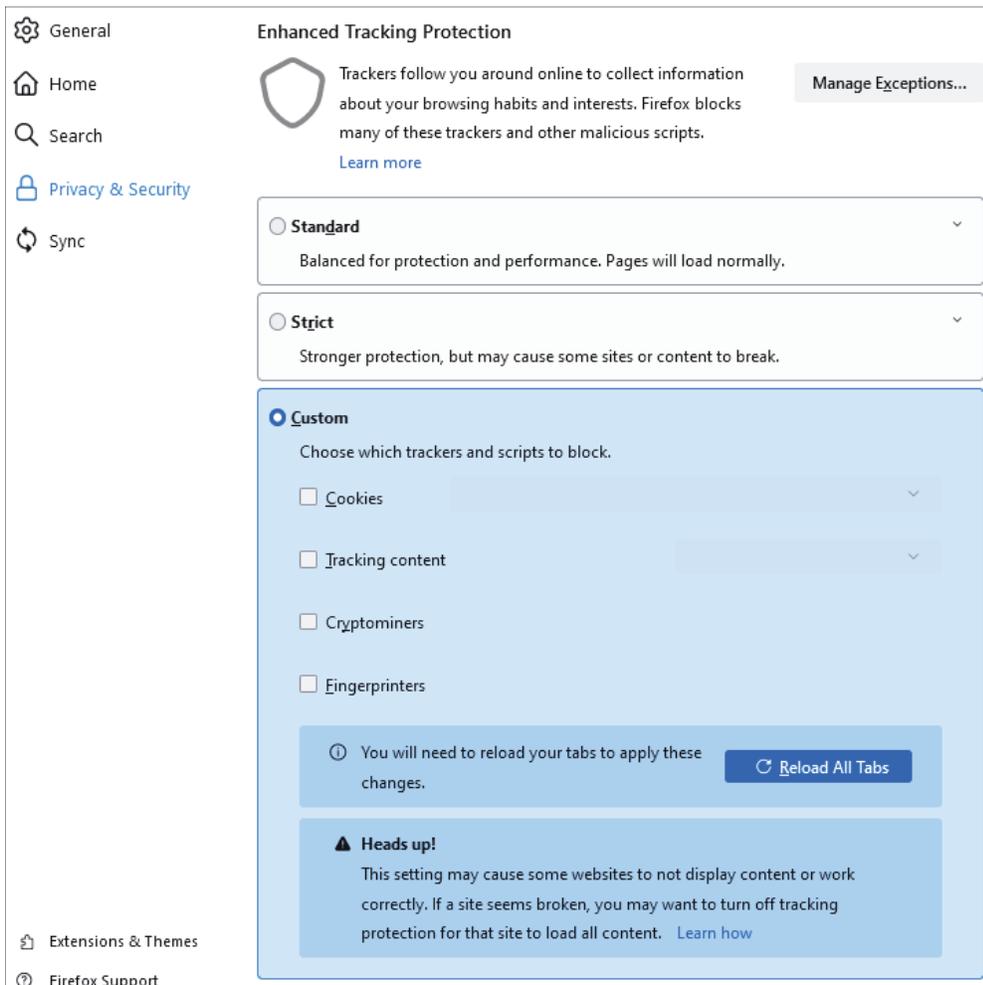
Click **General**, scroll to the *Language* section and click **Choose**.



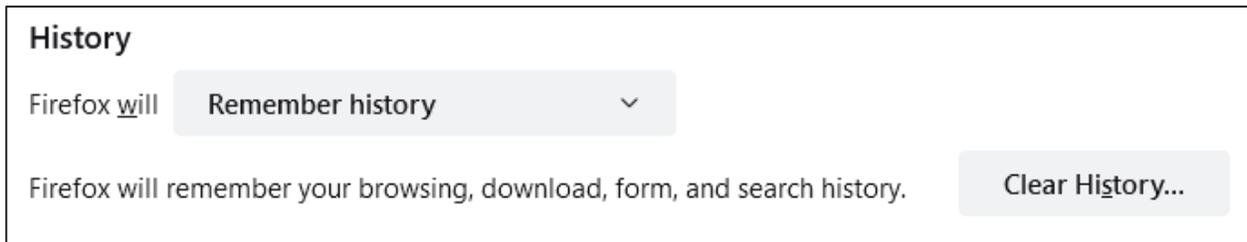
Ensure that *English (United States)* is the first, or only, language listed. Click **OK**.



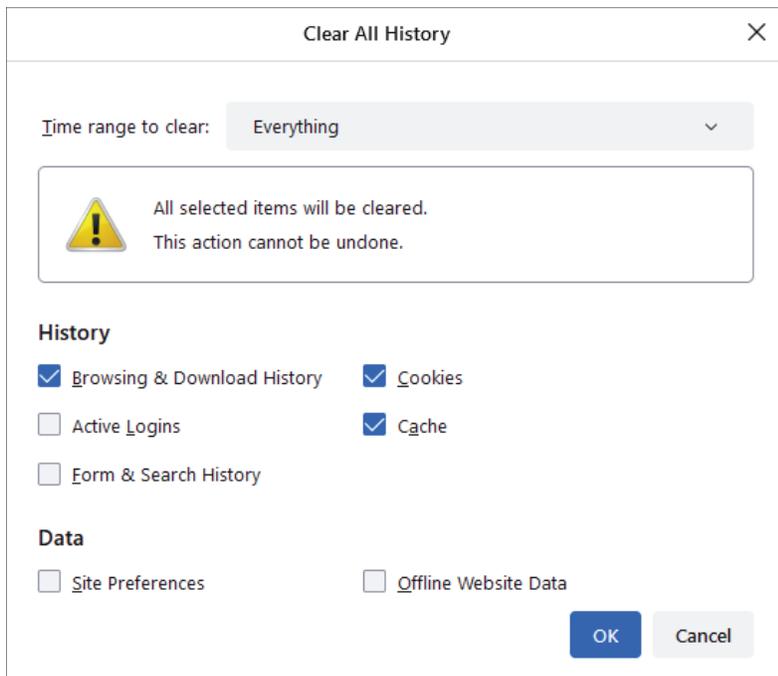
Click **Privacy & Security**, under *Enhanced Tracking Protection*, select **Custom**. Then, clear all check boxes.



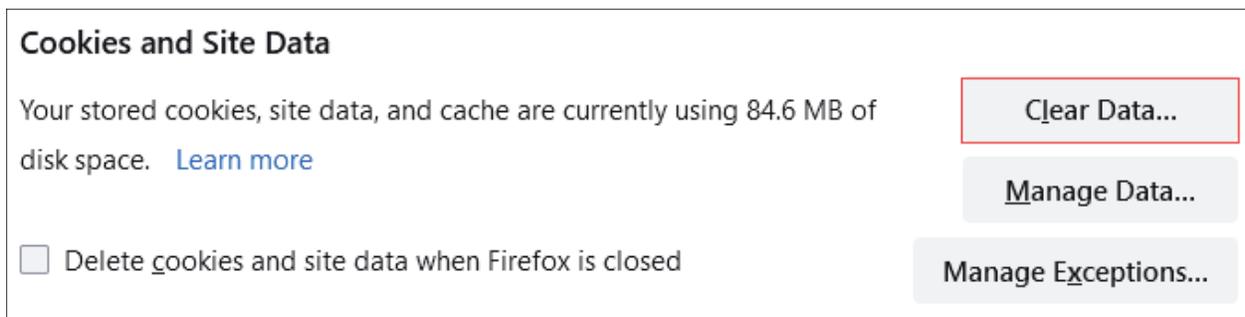
Scroll down to the *History* section. Click the **Clear History** button.



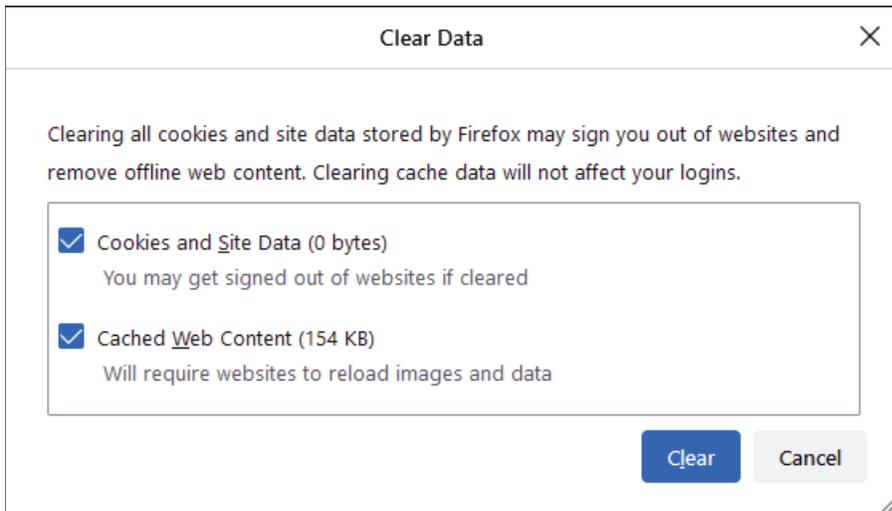
Choose **Everything** from the drop-down menu. Select **Browsing & Download History**, **Cookies**, and **Cache**, then click **OK**.



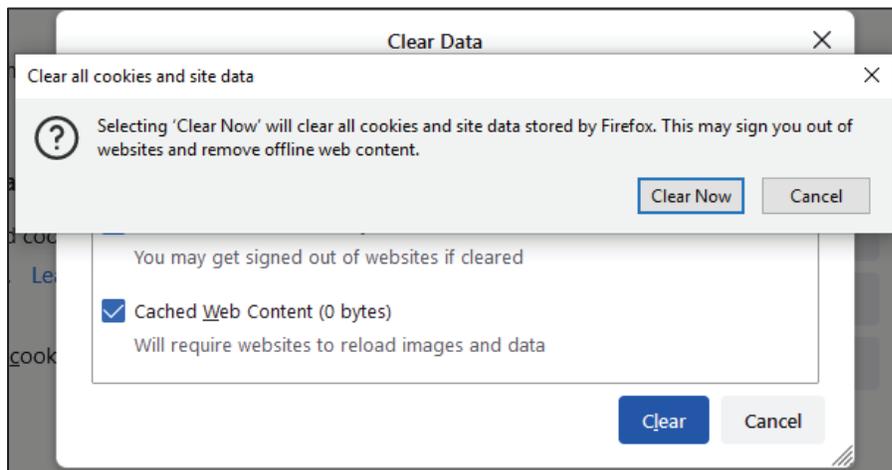
Scroll to the *Cookies and Site Data* section and click **Clear Data**.



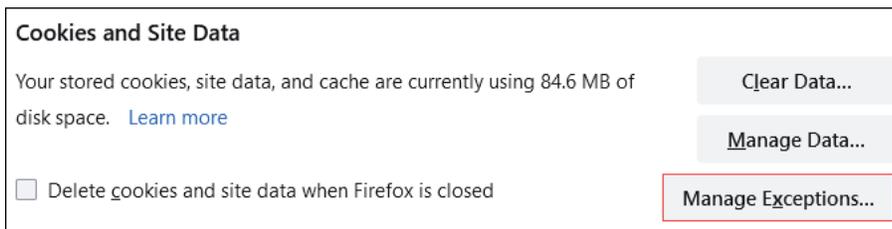
Select **Cookies and Site Data** and **Cached Web Content**, then click **Clear**.



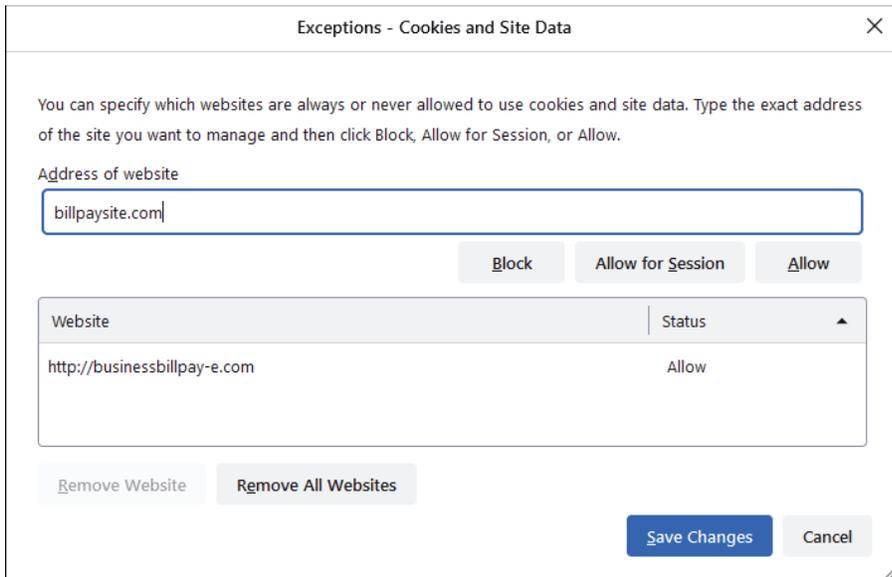
Click **Clear Now**.



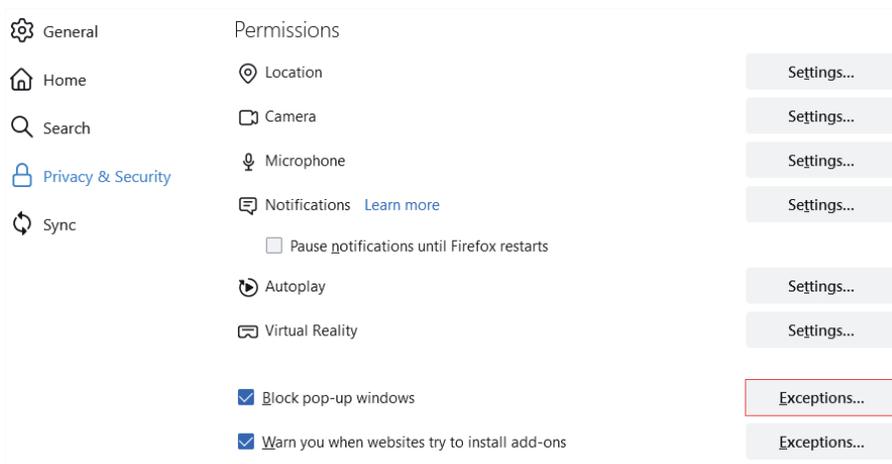
While still in the *Cookies and Site Data* section, click **Manage Exceptions**.



Under *Address of website*, type `www.billpaysite.com` for Consumer Bill Pay or `www.businessbillpay-e.com` for Business Bill Pay and click **Allow**. Click **Save Changes**.



While in **Privacy & Security**, scroll to the *Permissions* section and click **Exceptions** for *Block pop-up windows*.



Under *Address of website*, type `www.billpaysite.com` for Consumer Bill Pay or `www.businessbillpay-e.com` for Business Bill Pay and click **Allow**. Click **Save Changes**.

Allowed Websites - Pop-ups

You can specify which websites are allowed to open pop-up windows. Type the exact address of the site you want to allow and then click Allow.

Address of website

billpaysite.com

Allow

Website	Status
https://businessbillpay-e.com	Allow

Remove Website Remove All Websites

Save Changes Cancel

Restart the browser by closing all open sessions.